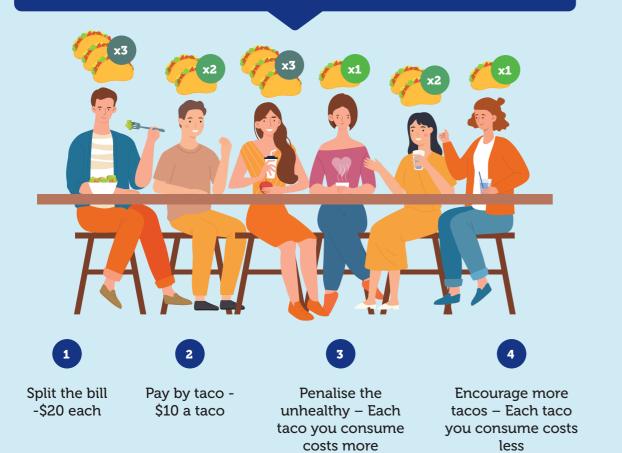


What is the fair arrangement?



Should the restaurant be able to charge more if someone turns up?

Should the restaurant offer up a discount for a no-show?



## The Regulator (the AER) sets the rules on how Jemena can earn its revenue.

They can earn profits in two ways, through either:

**Combination of both** 

Hybrid approach - customer and

Jemena share the risk

## **Revenue** cap

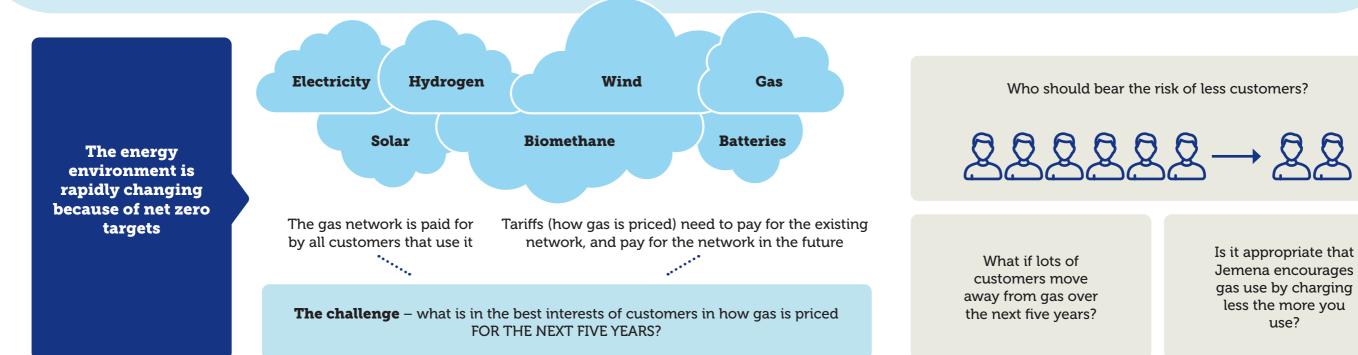
**Price cap** 

**A revenue cap** – Jemena can earn up until a set amount across the five years. If less customers are using gas, Jemena can put the prices up so it still gets the amount that the regulator said it could get. Customers 'bear the risk' (that is, they pay more) if less customers use gas over the next five years. If there are more customers, Jemena still can't earn more than the revenue cap.

**A price cap** – prices are set, and if less customers use gas then Jemena doesn't get as much money. Jemena 'bears the risk' (that is, they receive less money) if less customers use gas over the next five years. If there are more customers, Jemena keeps these profits.

## Which of these is in the best interests of customers?

No one knows what the best form of control would be, for the next five years and beyond. It is hard, because no-one knows what will happen – will gas be phased out guickly, will customers move away from gas to electricity, or will new forms of 'green gas' mean that customers will stay and maybe even grow?



## Less customers





Jemena 🖏 🖏

OR

